



Mercy Health

Care first

# Your accommodation options



## Mercy Place Templestowe

16 Herlihys Road

Lower Templestowe Vic 3107

Phone: 1300 074 211

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[mercyhealth.com.au](http://mercyhealth.com.au)

# Our home



At Mercy Place Templestowe, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of rooms, all of which are tastefully decorated with modern amenities for your enjoyment.

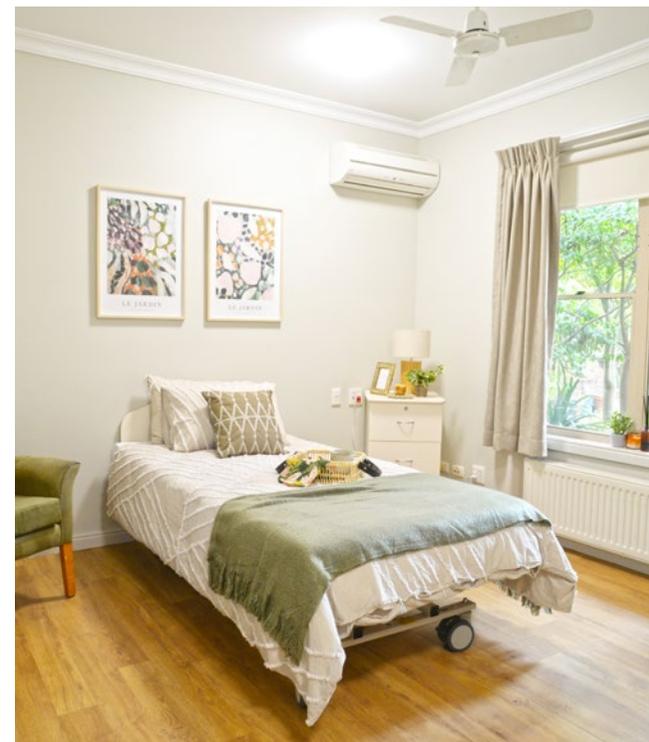
Our comfortable home offers a peaceful country lifestyle, with a welcoming dining room, a lounge room with large-screen TV and a community room for activities. The beautiful courtyards and expansive

gardens include lush fruit trees and raised vegetable beds. We use produce from our garden in meals, all of which are freshly cooked on site. You can also enjoy one of the many engaging activities on offer or visit our hairdressing salon for some well-deserved pampering.

Mercy Place Templestowe provides additional services for residents. Please speak with the Client Services Team for a full list of services and costs.

# Choosing a room

Our rooms with private ensuites, offer comfortable furniture including a bed, bedside table and ceiling fans. Many of the rooms also have garden views. A 24/7 nurse call system is available in all rooms, giving you and your loved ones peace of mind. Take advantage of the built-in wardrobes with space for your personal treasures, and feel free to display your favourite items your room to add that personal touch.



# Our rooms

You can choose to pay for your room by a **Refundable Accommodation Deposit (RAD)**, a **Daily Accommodation Payment (DAP)** or any combination you choose. A RAD is paid as a lump sum. A DAP accrues daily and is paid periodically, for example monthly. A combination payment includes a partial lump sum and daily payments. We also offer a drawdown option.

See our *Understanding the costs* brochure for an explanation of payment options or speak to us about how we can tailor a payment package to suit your needs.

	FEATURES						PAYMENT OPTIONS			
	Room	Ensuite	Size	Floor	View	Extra	RAD	DAP	Combination payment example (50% RAD + 50% DAP)	
Grande	Single	Private	15m <sup>2</sup>	G			\$	\$	RAD \$	+ DAP \$
Deluxe+	Single	Private	15m <sup>2</sup>	G	✓	Garden or courtyard views	\$	\$	RAD \$	+ DAP \$
Premier	Single	Private	15m <sup>2</sup>	G	✓	Courtyard access	\$	\$	RAD \$	+ DAP \$

Prices are effective as of \_\_\_\_\_ and are subject to change.

# Mercy Plus

Mercy Plus (Additional Services) offers an exceptional range of amenities and activities designed to enrich your experience at Mercy Health. These thoughtfully curated services go beyond the ordinary to enhance daily living, ensuring our residents enjoy a fulfilling and vibrant lifestyle.



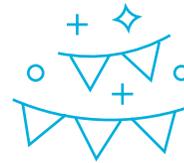
## Engage & Unwind: A World of Entertainment at Your Fingertips

- Stay connected with daily newspapers in common areas
- Enjoy the latest shows in your room on a Smart TV
- Access Wi-Fi to stream your favourite movies or TV shows
- Relax with streaming services available in common areas
- Keep connected with a personal phone in your room (on request)



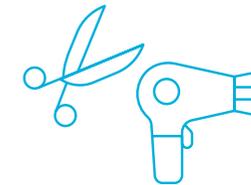
## Culinary Delights & Cherished Moments

- Savour gourmet choices with our daily choice of hot lunches
- Start your day right with a hot breakfast, twice a week
- Indulge in fine dining & wine served with dinner every day
- Unwind & socialise at our weekly happy hour
- Relish in the warmth of weekly coffee gatherings
- Celebrate life with monthly celebratory festivities



## Vibrant Living: Social Events & Adventures

- Explore new horizons with our monthly bus trips
- Enjoy the magic of cinema with monthly movie nights
- Be entertained by talented performers every month



## Tailored Care & Personal Touches

- Keep your wardrobe organised with personalised clothing labels
- Indulge in relaxation with monthly pamper sessions
- Experience the joy of receiving small gifts to celebrate key moments
- Stay connected with onsite tech support, just for you

Speak with the Client Services team to find out more about Mercy Plus at your Mercy Health home.

# Mercy Place Templestowe

## GRANDE

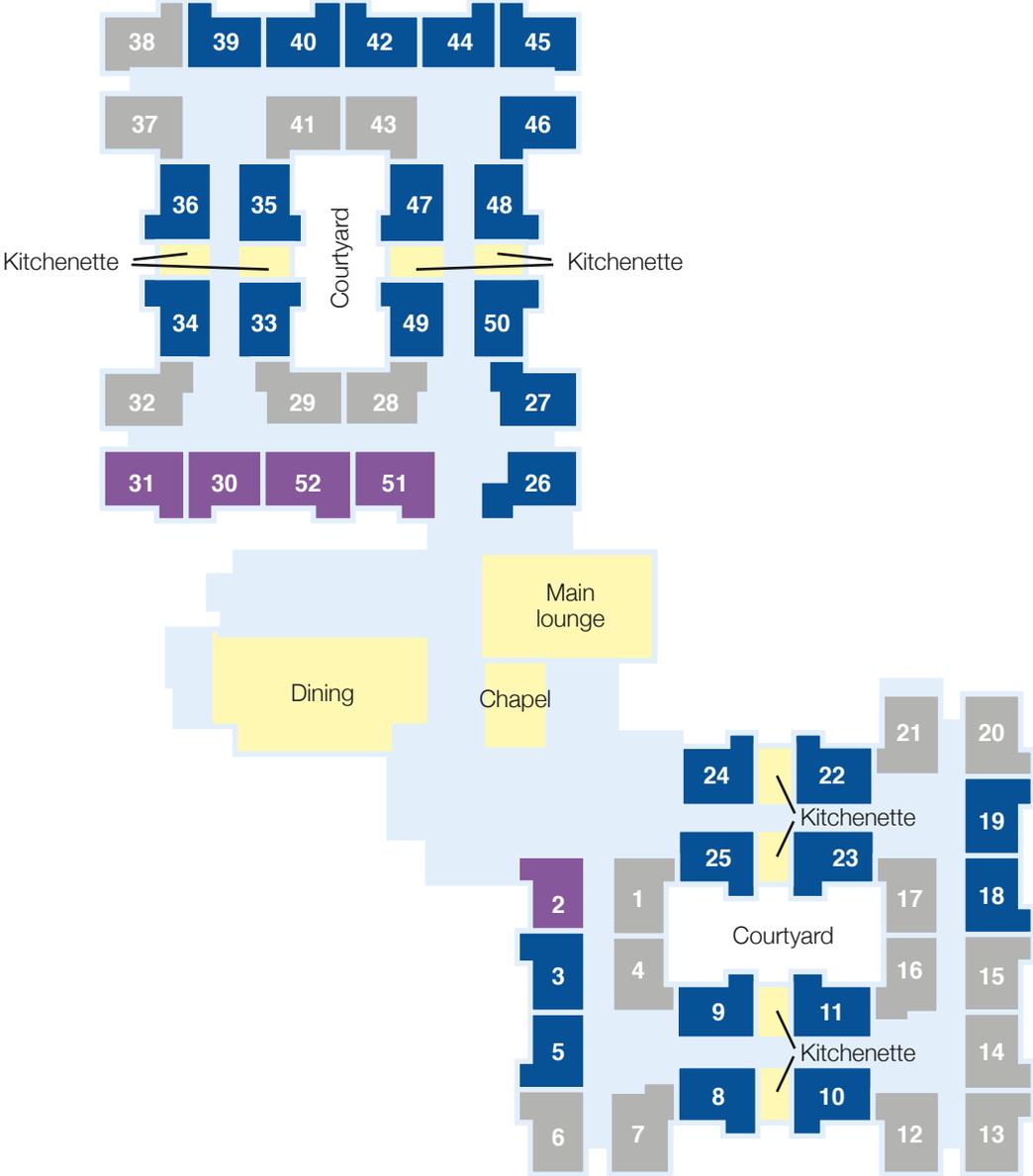
There are just a handful of these Grande rooms, all of which are located close to the dining room at the front of the home. These single rooms feature private ensuites designed to maximise your independence.

## DELUXE+

With delightful views of the gardens or courtyard, you will love spending time in your Deluxe+ room. These rooms also offer private ensuites for your convenience.

## PREMIER

These highly sought-after Premier rooms with private ensuites are well-maintained with a comfortable look and feel. Several rooms offer access to the home's picturesque courtyard while others boast interconnecting doors for couples or friends who wish to remain together.



# About Mercy Health

Call now to book  
a personal tour  
of Mercy Place  
Templestowe.

The modern story of Mercy Health began with the founding of the Order of the Sisters of Mercy in Dublin in 1831 by Catherine McAuley, who dedicated her life to serving people in need.

The Sisters of Mercy went on to found convents, schools and hospitals across the globe. They arrived in Australia in 1846, led by Mother Ursula Frayne.

Following a devastating influenza pandemic, the Sisters of Mercy opened their first Victorian hospital — St Benedict's in Malvern — in 1920.

As Mercy Health, they established a reputation for excellence in care and hospitality that has grown in strength to this day.

A leading Catholic provider of health, aged and community services, our history and future is based on responding to the most significant needs of the time.

We employ and care for people of all faiths and no faith. Our people come from many cultures and backgrounds but share a common goal: to provide compassionate and responsive care to people in need.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past, present and emerging. This brochure was produced on Wurundjeri Country.

