



Mercy Health

Care first

Your accommodation options



Mercy Place Keon Park

15 Tunaley Parade
Reservoir Vic 3073
Phone: 1300 074 211
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mercyhealth.com.au

Our home



At Mercy Place Keon Park, we are proud to provide high-quality care and contemporary accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room sizes, all of which are stylishly decorated with modern amenities for your enjoyment.

What makes this home truly special is our intimate, family-style approach to living. Our home features six households of 16 residents each, where you can be part of your own small community. There is a separate kitchen, dining

and lounge room in each household. There is also a dedicated chapel, a hairdressing salon, a private dining room for special events and an intimate library. Residents, family and friends are also welcome to stroll through our wonderful courtyards, or gather at the ever-popular and vibrant ground-floor café that overlooks the garden, complete with a baby grand piano.

Mercy Place Keon Park provides additional services for residents. Please speak with the Client Services Team for a full list of services and costs.

Choosing a room

Our lovely rooms boast a stylish design. Enjoy the quality furniture and fittings, including electric height-adjustable beds, heating, air conditioning, wall-mounted flat screen TVs, built-in wardrobes and shelving for personal items. A 24/7 nurse call system is available in all rooms, giving you and your loved ones peace of mind.



Our rooms

You can choose to pay for your room by a **Refundable Accommodation Deposit (RAD)**, a **Daily Accommodation Payment (DAP)** or any combination you choose. A RAD is paid as a lump sum. A DAP accrues daily and is paid periodically, for example monthly. A combination payment includes a partial lump sum and daily payments. We also offer a drawdown option.

See our *Understanding the costs* brochure for an explanation of payment options or speak to us about how we can tailor a payment package to suit your needs.

FEATURES					PAYMENT OPTIONS			
	Room	Ensuite	Size	Floor	RAD	DAP	Combination payment example (50% RAD + 50% DAP)	
Classic	Single	Private	17–24m ²	G	\$	\$	RAD \$	+ DAP \$
Grande	Single	Private	17–24m ²	G, 1	\$	\$	RAD \$	+ DAP \$
Deluxe	Single	Private	17–24m ²	G, 1	\$	\$	RAD \$	+ DAP \$

Prices are effective as of _____ and are subject to change.

Mercy Plus

Mercy Plus (Additional Services) offers an exceptional range of amenities and activities designed to enrich your experience at Mercy Health. These thoughtfully curated services go beyond the ordinary to enhance daily living, ensuring our residents enjoy a fulfilling and vibrant lifestyle.



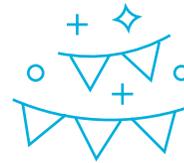
Engage & Unwind: A World of Entertainment at Your Fingertips

- Stay connected with daily newspapers in common areas
- Enjoy the latest shows in your room on a Smart TV
- Access Wi-Fi to stream your favourite movies or TV shows
- Relax with streaming services available in common areas
- Keep connected with a personal phone in your room (on request)



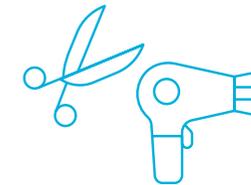
Culinary Delights & Cherished Moments

- Savour gourmet choices with our daily choice of hot lunches
- Start your day right with a hot breakfast, twice a week
- Indulge in fine dining & wine served with dinner every day
- Unwind & socialise at our weekly happy hour
- Relish in the warmth of weekly coffee gatherings
- Celebrate life with monthly celebratory festivities



Vibrant Living: Social Events & Adventures

- Explore new horizons with our monthly bus trips
- Enjoy the magic of cinema with monthly movie nights
- Be entertained by talented performers every month



Tailored Care & Personal Touches

- Keep your wardrobe organised with personalised clothing labels
- Indulge in relaxation with monthly pamper sessions
- Experience the joy of receiving small gifts to celebrate key moments
- Stay connected with onsite tech support, just for you

Speak with the Client Services team to find out more about Mercy Plus at your Mercy Health home.

Mercy Place Keon Park – Ground floor

All rooms at Mercy Place Keon Park have the following standard features:

- single room
- private ensuite
- air conditioning and heating
- built-in wardrobe
- wall-mounted TV
- high-quality furniture and fittings
- 24/7 nurse call system

CLASSIC

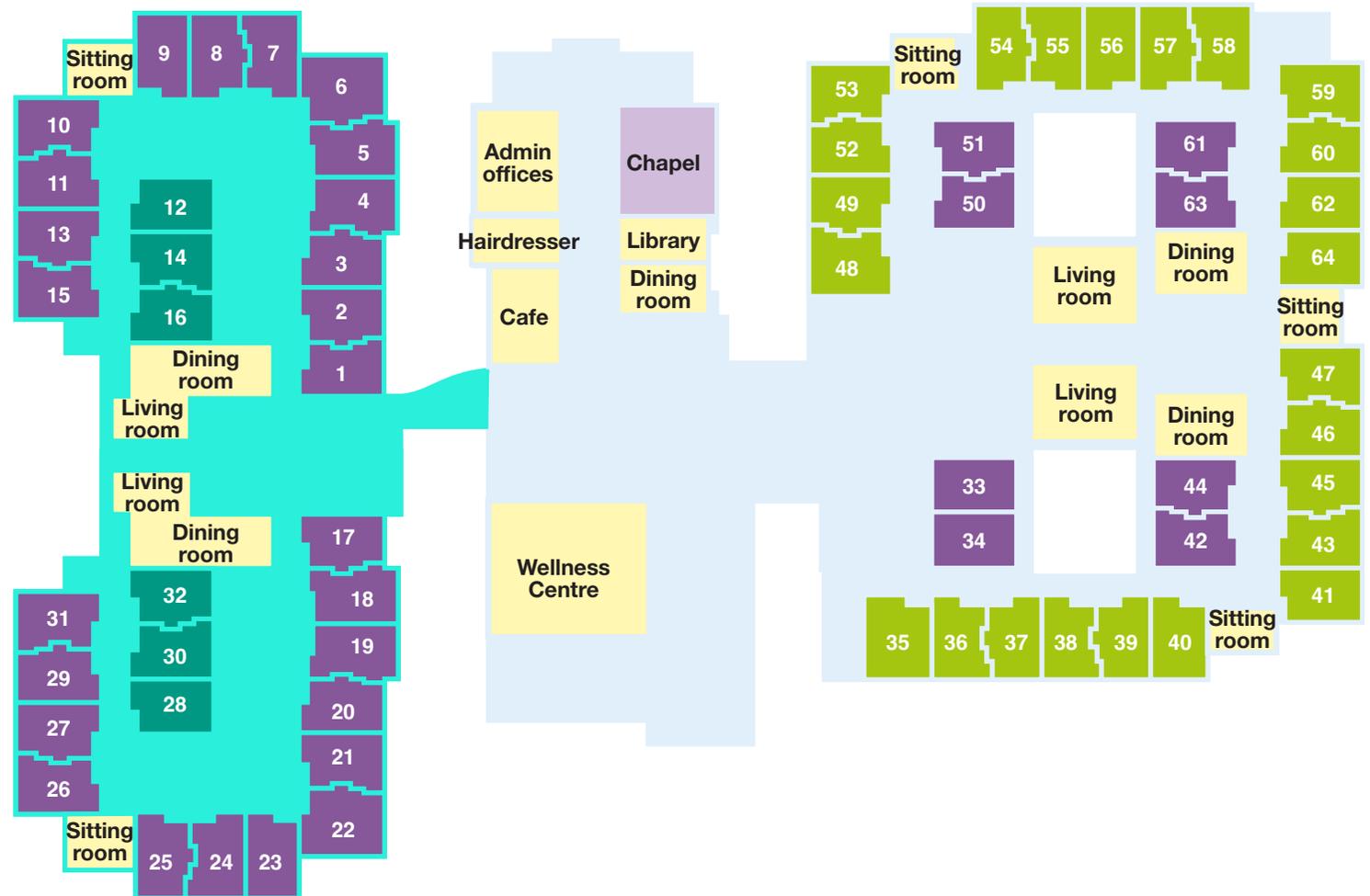
Our Classic rooms feature in our dedicated Memory Support Unit. Located on the ground floor, these rooms are designed with safety in mind, in a secure environment.

GRANDE

Our charming Grande rooms on both floors of the home, have a contemporary look and feel. On the ground floor, you can enjoy views of surrounding gardens and easy access to the amenities of the home. Alternatively, choose a room on the first floor where you will have elevated views of the internal courtyards and nearby common rooms to meet up with friends.

DELUXE

With views of the local neighbourhood or internal courtyard, these Deluxe rooms offer plenty of natural light. Located on the ground and first floors, these spacious rooms are the best in the home designed for your comfort.



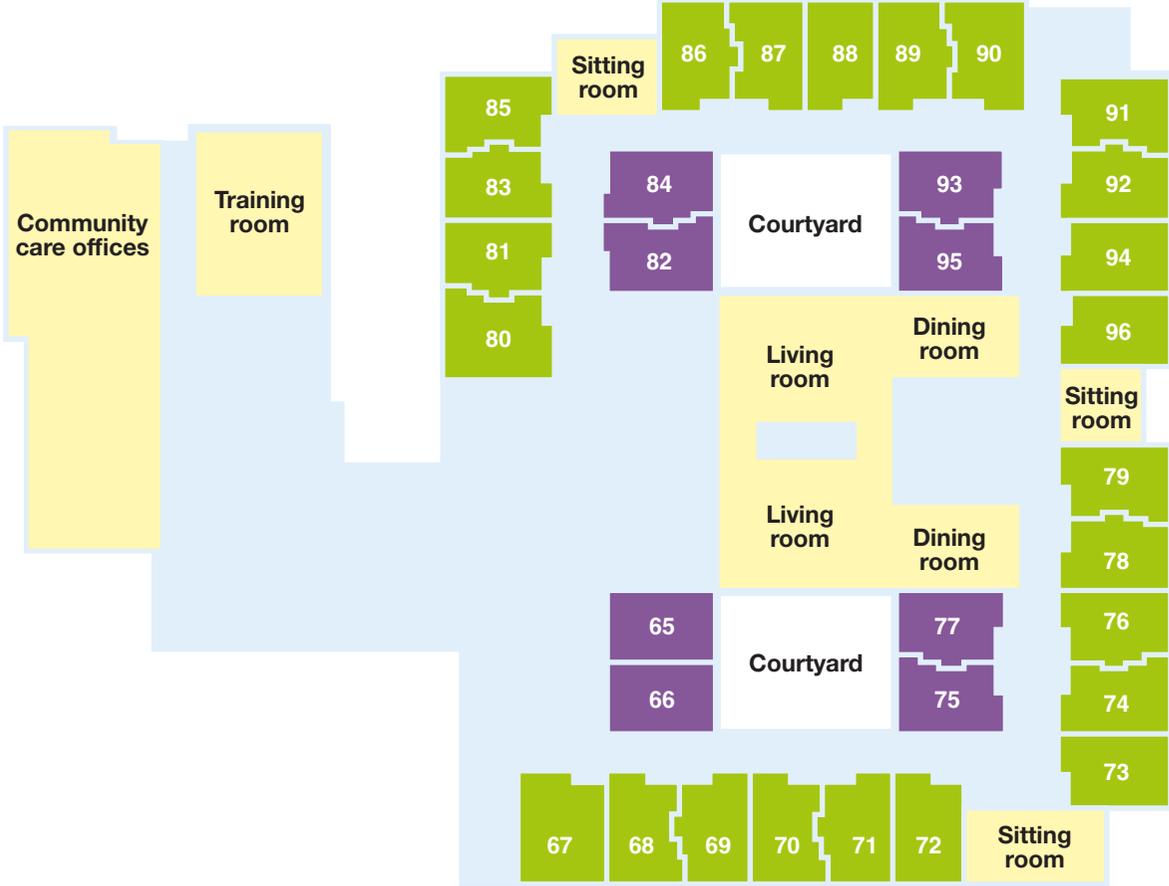
MEMORY SUPPORT UNIT



Mercy Place Keon Park – First floor

GRANDE

DELUXE



About Mercy Health

Call now to book
a personal tour
of Mercy Place
Keon Park.

The modern story of Mercy Health began with the founding of the Order of the Sisters of Mercy in Dublin in 1831 by Catherine McAuley, who dedicated her life to serving people in need.

The Sisters of Mercy went on to found convents, schools and hospitals across the globe. They arrived in Australia in 1846, led by Mother Ursula Frayne.

Following a devastating influenza pandemic, the Sisters of Mercy opened their first Victorian hospital — St Benedict's in Malvern — in 1920.

As Mercy Health, they established a reputation for excellence in care and hospitality that has grown in strength to this day.

A leading Catholic provider of health, aged and community services, our history and future is based on responding to the most significant needs of the time.

We employ and care for people of all faiths and no faith. Our people come from many cultures and backgrounds but share a common goal: to provide compassionate and responsive care to people in need.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the First Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

